

February 17, 2021

The Green Mountain Care Board
89 Main Street
Montpelier, VT 05620



900 Cottage Grove Rd.
C5PRC
Bloomfield, CT 06002
Telephone 860-226-8017
Paul.Schaeffer@Cigna.com

COVID-19 RELIEF PROGRAM: ACTUARIAL MEMORANDUM

This letter is in response to the department's request for a follow up filing in 2021 prior to providing our proposed COVID-19 experience credit to eligible policyholders.

As originally communicated to the department in June 2020, in recognition of the impact of the COVID-19 pandemic upon claim experience, the Company intends to grant a credit to all of its guaranteed cost group health insurance policyholders.

The company has decided to provide a singular, book-level credit in the amount of 10% of each policyholder's average 2020 risk-adjusted monthly premium.

The experience credit will be provided to all guaranteed cost large group policyholders with effective dates from May 2019 to April 2020, for which the corresponding coverage periods include the month with the most pronounced level of deferred care (April 2020).

The experience credit will be applied to each existing policyholder's billed premium in April 2021.

There will be no changes to health coverage plan benefits as a result of the experience credit.

Communication to policyholders and their respective benefit advisor via email occurred during in the summer of 2020. Barring current objection from the department, we intend to send a reminder to our policyholders in March 2021, prior to releasing the credit in April 2021.

Please contact Paul Schaeffer at (860) 226-8017 or at Paul.Schaeffer@cigna.com with any questions or concerns regarding this filing.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Schaeffer", written over a horizontal line.

Paul Schaeffer, FSA, MAAA
Actuarial Senior Director