

STATE OF VERMONT
GREEN MOUNTAIN CARE BOARD

In re: Blue Cross and Blue Shield of Vermont)	GMCB-003-22rr
2023 Individual Market Rate Filing)	
)	SERFF No. BCVT-133243519
)	
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In re: Blue Cross and Blue Shield of Vermont)	GMCB-004-22rr
2023 Small Group Market Rate Filing)	
)	SERFF No.: BCVT-133243509

Post-Hearing Questions

Dear Mr. Battles,

Pursuant to its authority under 8 V.S.A § 4062 and 18 V.S.A. § 9375(b)(6), the Green Mountain Care Board requests that Blue Cross and Blue Shield of Vermont (BCBSVT) provide the following information to assist with the Board's review of the above-referenced filings. Please provide the requested information no later than Tuesday, July 26, 2022.

1. For each Vermont hospital and for each of the past three years, compare BCBSVT's actual negotiated rate change to the change in charge approved by the Board.
2. Provide additional details regarding the return on investment for BCBSVT's low-value care programs (see Exhibit 14), including the Prior Authorization program and the Lab Insights program. Please rank the programs in order of most cost-effective to least cost-effective.
3. What is the community fee schedule increase for all Vermont community hospitals? Quantify the impact that this increase has on BCBSVT's proposed individual and small group rates.
4. For each of the past five years, demonstrate how BCBSVT's actual administrative costs for its individual and small group business have compared to the administrative costs that were expected at the time of filing.
5. With respect to the table at the bottom of page 12 of Exhibit 23, page 12, please provide a three-year trend in addition to the two- and four-year trends.
6. Explain the process and requirements for designating facilities as Blue Distinction centers and Blue Distinction plus centers and identify any Vermont hospitals that have received such designations (specify for what services). Explain whether BCBSVT *actively* directs members to these centers to lower member costs and improve outcomes and, if so, how it does so.
7. Provide the total dollar value of 4.0% increase to base administrative expenses PMPM.

Sincerely,

s/ Michael Barber

Michael Barber

Green Mountain Care Board

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