

STATE OF VERMONT
GREEN MOUNTAIN CARE BOARD

In re: Blue Cross and Blue Shield of Vermont)
2019 Vermont Individual and Small Group Rate Filing) GMCB-009-18-rr
)

HCA NON-ACTUARIAL QUESTIONS FOR BCBSVT

The Office of the Health Care Advocate (HCA) submits the following non-actuarial questions on the above captioned filing:

1. Please provide support, to the extent it exists, that the rates BCBSVT is proposing are affordable.
2. Please provide support, to the extent it exists, that the rates BCBSVT is proposing promote quality care.
3. Please provide support, to the extent it exists, that the rates BCBSVT is proposing promote access to health care.
4. Please provide support, to the extent it exists, that the rates BCBSVT is proposing are not unjust, unfair, inequitable, or misleading.
5. BCBSVT states, in its Actuarial Memorandum at page 6, that “rate mitigation” is reducing rates. Please provide support and outline how BCBSVT assured that the savings programs did not reduce benefits or otherwise limit access to healthcare. If the savings programs did reduce benefits or otherwise limit access to healthcare, please explain how BCBSVT determined that the “rate mitigation” was appropriate.
6. Please outline your approach to promoting primary care services, specifically:
 - a. Please outline the key statistics you track and the results over the past five years, including:
 - i. Percent of claims for primary care;
 - ii. Percent of members who do not obtain a preventative medical visit in a given year.
 - b. Please identify how BCBSVT uses its payment policies and contracting ability to advance primary care initiatives;
 - c. Please provide any marketing plans related to the promotion of primary care services (mass media, member outreach).

7. Please list the amount of bonus or “other compensation” for each of BCBSVT’s ten highest compensated employees by employee role for the most recent annual period, using the most current compensation data available to BCBSVT.

Dated at Montpelier, Vermont this 11th day of June, 2018.

s/ Kaili Kuiper

Kaili Kuiper, Esq.

Office of the Health Care Advocate

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CERTIFICATE OF SERVICE

I, Kaili Kuiper, hereby certify that I have served the above Notice of Appearance on Judith Henkin, General Counsel to the Green Mountain Care Board; Sebastian Arduengo, Green Mountain Care Board Staff Attorney; Agatha Kessler, Green Mountain Care Board Health Policy Director; and Jacqueline Hughes, representative of Blue Cross Blue Shield of Vermont, by electronic mail, return receipt requested, this 11th day of June, 2018.

s/ Kaili Kuiper

Kaili Kuiper

Staff Attorney

Office of the Health Care Advocate

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