## STATE OF VERMONT GREEN MOUNTAIN CARE BOARD

In re: Blue Cross and Blue Shield Vermont	)	
3Q 2015 Large Group Rating Program Filing	)	GMCB-03-15-rr
	)	

## Blue Cross and Blue Shield of Vermont's Memorandum in Lieu of Hearing

Blue Cross and Blue Shield of Vermont (BCBSVT) requests the Green Mountain Care Board (GMCB) approve its 3Q2015 large group rating program filing as modified by Lewis and Ellis's (L&E) recommendations. BCBSVT agrees with L&E's suggested modifications and requests that no further modifications be made.

This filing provides the formula, manual rate and factors that will be used to determine the rates of experience rated large groups. The factors in the filing are the medical and pharmacy trends, benefit relativities, administrative costs, contribution to reserve, aggregate stop loss and large claim factors that will be applied to large group rates for the period covered by the filing.

The key findings and recommendations with respect to this filing are as follows:

- Medical Trend: L&E found that, after correction of input errors identified by BCBSVT, an allowed medical trend of 5.8% "fit comfortably within the estimated range of actual results and was reasonable and appropriate." *L&E Opinion*, April 6, 2015, page 7. L&E concluded that a 5.8% allowed trend and 6.5 % paid trend would not produce rates that were excessive, inadequate or unfairly discriminatory. Id., p. 10.
- Pharmacy Trend: While the filing was under review, BCBSVT lowered its original estimated costs for hepatitis C drugs based on new information. Id., pp. 8-9. L&E found that BCBSVT's revised allowed pharmacy trend of 8.8% was reasonable and appropriate. Id., p. age 12.
- Administrative Costs: L&E found that BCBSVT's administrative expense trend of 2.5 % (which results in a 4.7 % decrease to the previously approved costs) to be reasonable and appropriate as filed. Id., p. 9.
- Contribution to Reserve: CTR supports the overall financial health of the company for the benefit of all members. L&E found that BCBSVT's filed CTR of 2 % was reasonable in order to allow BCBSVT to maintain appropriate RBC levels and deferred to the Department of Financial Regulation (DFR) concerning the CTR level needed for solvency protection. In her solvency opinion, the Commissioner determined that the

range of surplus targeted by BCBSVT is reasonable and necessary for the protection of its members and is within the range determined to be necessary. *Commissioner of Department of Financial Regulation Solvency Opinion*, March 27, 2015, p. 1. The Commissioner also opined that there is a significant risk that the sufficiency of BCBSVT's surplus would erode due to continued medical trend growth and membership growth unless applicable rates are adequate and set at a level that maintains adequate surplus that keeps pace with those trends. Id. DFR is uniquely positioned to assess the appropriateness of contributions to reserves. As part of its examination and monitoring process, it gathers ongoing information about BCBSVT's risk situation and management's risk assessments as well as making assessments of its own. In setting up the rate review process, the Vermont General Assembly explicitly recognized this by requiring DFR to provide the GMCB with an analysis and opinion on the impact of the proposed rate on the insurer's solvency and reserves. 8 V.S.A. § 4062 (a)(2)(B). In turn, the GMCB's rate determination must, among other things, protect insurer solvency. 8 V.S.A. § 4062 (a)(3).

• Induced Utilization Factors: BCBSVT used a new methodology to estimate the impact of induced utilization which L&E found produces a paid-to allowed ratio that better captures the impact of induced utilization. L&E found this change to be reasonable and appropriate. L&E, pp. 9-10.

Blue Cross and Blue Shield of Vermont exists to make health care affordable for Vermonters. By pooling the populations covered by its products, it protects individuals from the unaffordable and potentially ruinous costs associated with significant illnesses or injuries. Its products promote preventive care, health maintenance and health improvement, and it has in place strong utilization management programs that support members who require medical care and assure that they have access to high value care while avoiding unnecessary costs.

BCBSVT also works with providers to dampen cost increases through reimbursement strategies that include capitation and incentives to both provide and properly manage care. And, BCBSVT continues to be a strong partner with the state in efforts to bend the cost curve by its participation in Vermont Health Connect, Blueprint, and other programs designed to afford Vermonters access to well-designed insurance products that offer delivery of affordable and appropriate care. BCBSVT urges the GMCB to continue its cost containment work with providers—both professional and facilities—so that health plans such as BCBSVT can continue to offer the most affordable products possible.

None of this work is possible unless BCBSVT remains financially strong, and that requires that it be allowed to charge rates that cover the medical expenses of the populations it serves, as well as the Plan's own administrative expenses, which are among the lowest in the

industry, and its capitalization needs. In her March 27, 2015 opinion, the Commissioner stated that "downward adjustments to rate components should not be made unless GMCB's consulting actuary explicitly opines that the filed rates, without any modification, are excessive." DFR, p. 2. L&E concluded that, after adoption of its suggested modifications, "this filing does not produce rates that are excessive...." L&E, p. 10. While BCBSVT agrees with the L&E recommended modifications, no further changes are supported and further downward

We ask that the Board approve the filing in its entirety, with medical and pharmacy trend modifications as recommended by L&E, and a CTR of 2 % as filed. This will help ensure that BCBSVT will have sufficient resources to pay claims.

Dated at Berlin, Vermont, this 21st day of April, 2015.

adjustments would risk rate inadequacy.

Jacqueline A. Hughes

Blue Cross and Blue Shield of Vermont

**PO Box 186** 

Montpelier, VT 05601-0186

Tel. (802) 371-3619

## **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the Memorandum in Lieu of Hearing has been duly served upon Michael Donofrio, General Counsel to the Green Mountain Care Board, and Lila Richardson, Office of Vermont Health Advocate, by electronic mail, return receipt requested, this 21<sup>st</sup> day of April, 2015.

Jacqueline A. Hughes, Esq.

Blue Cross and Blue Shield of Vermont

PO Box 186

Montpelier, VT 05601-0186

Tel. (802) 371-3619